



User Manual

Renewal of a national transportation vehicle permit

V 1.2

2025

1. Open MOEI website: <https://www.moei.gov.ae>
2. From From the home page, go to Services, choose the category “Land Transportation” Then select “Renewal of a national transportation vehicle permit”.you can start the service immediately by clicking on Start Button

The screenshot displays the MOEI website interface. At the top, the logo of the United Arab Emirates Ministry of Energy & Infrastructure is visible, along with a search bar and navigation links: Home, Services, Media Center, Knowledge Center, Digital Participation, Open Data, About Ministry, and Ask MOEI. The 'Services' menu item is highlighted with a red box. Below the navigation bar, a large brown banner reads 'Services'. Underneath, a horizontal menu lists various service categories: Most used services, All Services, My Favourites, Zayed Housing Program, Land Transport, Maritime Transport, Infrastructure, Geological, Inquiry, and Petroleum Products Trading. The 'Land Transport' category is highlighted with a red box. A search bar for services is located below the menu. The main content area features four service cards. The first card, 'Renewal of a national transportation vehicle permit', is highlighted with a red box. It includes a description: 'This service allows establishments to renew a land transportation permit to operate in the field of activity...' and a 'Start Service' button with a right-pointing arrow and a bookmark icon. The other three cards are: 'Renewal of land representative card', 'Replacement for a lost / damaged permit for a national transportation vehicle permit', and 'Request for Issuance of Temporary Operating Licenses for National Establishments', each with a similar description and 'Start Service' button.

UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

Search in website

Home Services Media Center Knowledge Center Digital Participation Open Data About Ministry Ask MOEI

Home > Services

Services

Most used services All Services My Favourites Zayed Housing Program Land Transport Maritime Transport Infrastructure Geological Inquiry Petroleum Products Trading

Search by a service keyword

Renewal of a national transportation vehicle permit

This service allows establishments to renew a land transportation permit to operate in the field of activity...

Start Service →

Renewal of land representative card

This service allows companies to renew the representative card which represents the company at the...

Start Service →

Replacement for a lost / damaged permit for a national transportation vehicle permit

This service allows issuing a replacement for a lost national transportation vehicle permit with a...

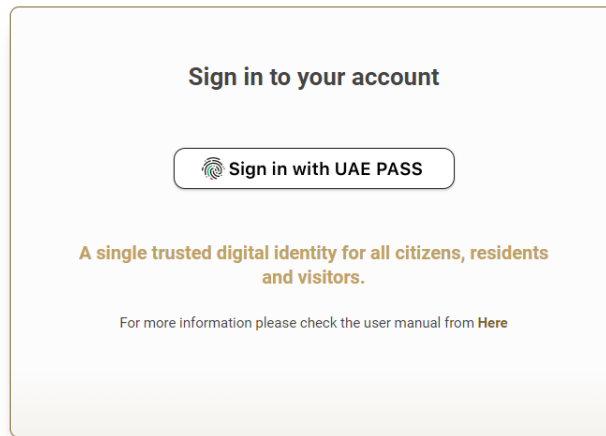
Start Service →

Request for Issuance of Temporary Operating Licenses for National Establishments

This service is available for the national facilities specialized in land transport (goods or passengers), an...


Start Service →

3. Then it will redirect you to the Login page, you can login by using UAE PASS.



Renewal of a national transportation vehicle permit

Operating License No *	Card License No
<input type="text"/>	<input type="text"/>
Plate No	Chassis No
<input type="text"/>	<input type="text"/>

 Search

4. Fill the application Information.

Renewal of a national transportation vehicle permit

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Service User Guide (pdf 1.02 MB)

Check Operating License Info

Emirates *

Abu Dhabi Centre ▼

Operating License No.			
Card License No.		Status	Permanent - Active
Chassis No.		Plate No.	
Emirates	Abu Dhabi	Color	BLUE
Unladen Weight	12 Ton	Units	Ton
Vehicle Load	24 Ton	Traffic Symbol	...
Transport Type	Cargo	Transport Activity Sub Type	Tractor and trailer transport
Card Issue Date	09/09/2023	Card Expiry Date	08/09/2024

100%


Form Completion



Save and Continue Later

Next

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Renewal of a national transportation vehicle permit



 Service User Guide (pdf 1.02 MB) 

Vehicle Operating Card Details

Operating Card Category *
018 -- Tractor and trailer transport

Traffic Symbol * Origin *
 Not Mentioned


Chassis No * Area *
 Abu Dhabi





Vehicle Plate Category * Vehicle Plate Number * Vehicle Type *
Category 1 Heavy truck more than 12 ton

Manufacture Year * Color *
2012 BLUE




Only numbers are allowed

Number of Axles
2

 100%
Form Completion

 Save and Continue Later  Previous  Next  Back

Renewal of a national transportation vehicle permit

  Service User Guide (pdf 1.02 MB) 

Cargo Details

Vehicle load ▼ Unladen Weight

24 12

Units


Ton ▼

Insurance Company

▼


you can write (Arabic Or English) language





Insurance Card No Expiry Date

▼ 22/10/2025 

Insurance Type

- Goods & Passengers
- Vehicle
- Driver
- Civil Damages
- Third-Party
- Comprehensive


 100%
Form Completion

 Save and Continue Later  Previous  Next  Back

5. Submit the request by click on “Submit“.

Renewal of a national transportation vehicle permit



Service User Guide (pdf 1.02 MB) 

Submit and Finish

Comments

I, the applicant, hereby declare that all the information and documents provided for this transaction are correct; and if they are proven incorrect or there is any tampering or forgery in them, the Ministry has the right to take the necessary legal measures regarding this *



Form Completion



Save and Continue Later



Previous

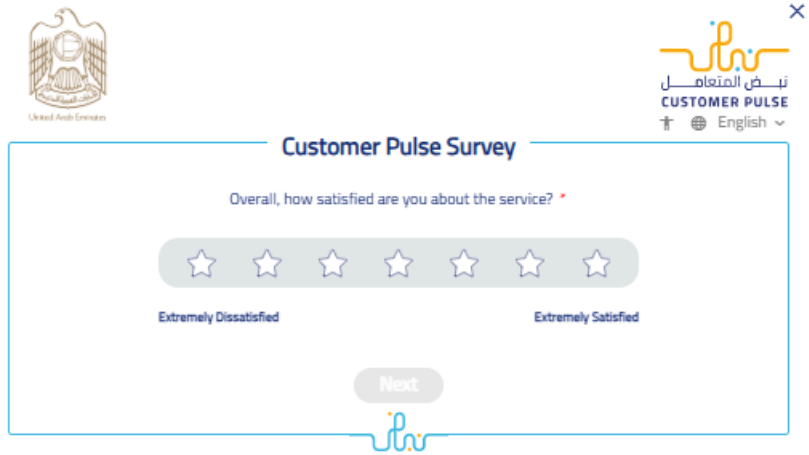


Submit



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6. Fill the satisfaction survey about the eService, when the following pop-up shows up:





Customer Pulse Survey

**Based on your experience in getting the service.
To what extent do you agree on the following
statements?**

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Ease of using UAE Pass	★	★	★	★	★	★	★
Service information was clear and accurate	★	★	★	★	★	★	★
I was able to access the service through the website easily	★	★	★	★	★	★	★
The service application procedures were easy	★	★	★	★	★	★	★
Payment options were easy and error-free	★	★	★	★	★	★	★
I was able to track my service status and get updates	★	★	★	★	★	★	★
The time to complete the service was as per my expectations	★	★	★	★	★	★	★
There were no obstacles or technical issues while using the website	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★
I was proactively notified or reminded to apply for the service	★	★	★	★	★	★	★
My documents & Information were available and there was no need to upload them again	★	★	★	★	★	★	★

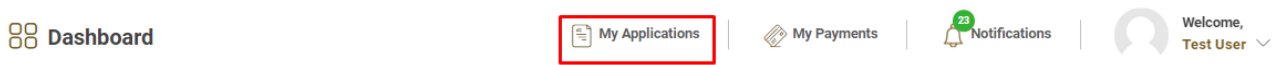
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The image shows a 'Customer Pulse Survey' form. At the top left is the UAE coat of arms. At the top right is the 'CUSTOMER PULSE' logo with Arabic text 'نقص المتعامل' and 'English' language options. The main question is 'Is there anything else you would like to share with us?'. Below this is a dropdown menu with 'Please select' and a blue arrow. Underneath is a large grey text input area with '2000 characters left' at the bottom right. Below the text area is a prompt 'Kindly provide your mobile number for follow up' and a grey input field. At the bottom are two buttons: 'Previous' and 'Submit'.

7. After the application is approved by the ministry, you will receive the Certificate automatically via email. However, you can also view and download the certificate from the end user dashboard through Request Status boxes Or My Application:

a. Click on the arrow as shown in the image below



b. for searching/filtering the requests based on Reference Number/Request Date/Service Name/Request Status:

 **My Applications**

Services by Category Service

Maritime Transport Services

My Company Company PRO

Please Select

Application Status

Please Select

Keyword (Reference Number)

Use Date Range

Search